NEW MYPRIDE (URL: newmypride.help.edu.my)

A. LOGIN

Your login details to the newmyPride are as follows:
- URL : newmypride.help.edu.my
- Login : Student No
- Password : 
- Campus : HELP University, Kuala Lumpur

Note: Upon your successful registration and payment of your Registration Fees (RM500) to HELP University, you will receive:

1. **New myPride login ID and password.** Your newmyPride login ID and password will be sent to your Personal email account. Please email helpdesk@helplive.edu.my if you need further assistance on your newmyPride account.

2. **HELPLIVE email ID and password.** Your HELPLIVE email login ID and password will be sent to your Personal email account. To activate your HELPLIVE email, please log in to:
   - URL : outlook.com
   - Login : Student ID@helplive.edu.my
   - Password: 
   Please email helpdesk@helplive.edu.my if you need further assistance on your HELPLIVE email account.

B. FUNCTIONS of newmyPride

1. To enrol/add/drop subjects.
2. To view your results.
3. You can also access to the following information by clicking on the respective links:
   - Personal Details
   - Contact Details (please email registry@help.edu.my if you have changed your details)
   - Financial Support Details
   - Enrolled Course
   - Subjects Enrolled
   - Invoice Details
   - Outstanding Details
   - Scholarship Details

C. ONLINE ADD/DROP using newmyPride

This option will be displayed on the left menu when the enrol/add/drop subject period is opened for online enrolment

1. Click <Online Add/Drop Subjects>.
2. Click <Select> under Course Details to select your course.
3. Click <Select> under Semester Details to select your course’s semester. Only the semester/semesters that is/are opened for online enrol/add/drop will be displayed.
4. To enrol/add a subject(s):
   a. Click the drop down at Subject to select the subject(s) that you wish to enrol/add.
   b. Continue to select other subject(s) that you wish to enroll/add.
   c. To confirm the subject(s) that you wish to enrol/add, click <Submit>.
Note:

i. Your subjects enrolment will be approved only if you have fulfilled all the conditions as prescribed by Registry and/your Department.
ii. The online enrolment of subjects is opened during the specified start and end dates of the Enrolment Period only.

In what situations will you not be able to enrol your subjects using the newmyPride?

i. If you have an overdue outstanding fee owing to HELP (e.g. resource fee, course fee, insurance fee etc).
ii. If you have not submitted relevant documents to Registry II (e.g. copy of SPM, O Level, STPM, A Level, UEC or Diploma results and certificate).
iii. If the pre-requisite(s) to the subject(s) you wish to enrol has/have not been met.
iv. If you have not completed a certain level of study to enable you to enrol in those subjects.
v. For International Students:
   - If your visa has expired (please refer to the International Students Department-ISD).
   - If you have not submitted your medical report to the ISD (please refer to ISD).

D. TO CANCEL/DROP A SUBJECT (S) using newmyPride

1. Click <Select> under Course Details to select your course.
2. Click <Select> under Semester Details to select your course’s semester. Only the semester/semesters that is/are opened for online cancel/drop will be displayed.
3. Tick on the subject(s) you wish to cancel/drop.
4. Click <Drop Subject>.
5. To confirm the subject(s) that you wish you to cancelled/dropped, click <Submit>.

Note:

i. The online Cancel/Drop subjects will be “Approved” only if you have fulfilled all the conditions as prescribed by Registry and/your Department.
ii. The online Cancel/Drop subjects is opened during the specified start and end dates of the Enrolment Period only.

E. TO VIEW RESULTS using newmyPride

To view your results, click on <Subjects Enrolled>.

Note: You will not be able to view your results in the newmyPride if you have overdue outstanding fees.

Registry updated 28 May 2013